

Conditions and terms of reservation:

1. The date and time of the flight requested are reserved for you. No later than 3 days from the date of this document, you must pay by one of the two options stated in "Payment Options"
2. You must present yourself in the front desk showing this document, at least one hour before your flight.
3. Reservations that are canceled by more than 72 hours in advance will mean that the amount paid will be deposited indicating that you can change your flight to another date or transfer the flight to who you specify. This option is valid for 6 months from the date of the flight that was originally chosen.
4. A requested cancellation of less than 72 hours of notice or the absence presence of you at the time of the flight will entail the loss of the flight and the amount paid.
5. **Remember to come in comfortable clothes and sneakers or with laces.**
6. People under the age of 4 years old, weighing more than 120 kgs, pregnant women or those who suffer from cardiac disease, severe back injury or dislocated shoulder cannot fly.
7. You cannot fly under the influence of alcohol or drugs. Our staff will request whom to leave the tunnel if they are under any of these circumstances.
8. If Windoor Realfly identifies a manifest error in the price of their products, inform customers, and this will have the option to reconfirm your booking at the correct price or cancel it.

LIMITATIONS TO FLY. You must confirm:

1. You are no more than 120 kg of body weight
2. You are over 4 years old
3. You are not pregnant
4. You have not suffered dislocation or dislocation
5. You are not under the influence of alcohol and / or drugs

The applicant agrees that:

1. If you do not meet any of the above statements, you will not be permitted to participate for safety and risk reason that entails the participant.
2. Accept that there is an inherent risk of injury because of the nature of the simulation activity in free fall and there will be vertical winds of up to 150 kilometers per hour.
3. Windoor Real Fly will attempt to take all the appropriate security measures and there will be no sue to Windoor Real Fly for damage, injury or death, which is attributable to:
 - a) because of the participant;

b) a third party unrelated to the services provided by Real Fly Windoor or
c) events that Windoor Real Fly and his suppliers have not foreseen or anticipated even if they had taken all appropriate measures to prevent these, unless, it was caused by the negligence of Windoor Real Fly which could have been avoided by them.

4. The instructions of Windoor Real Fly, instructors, employees and / or representatives must be obeyed at all times.

5. Real Windoor Fly grants the right to videotape and / or photograph the participant for potential exhibitions, advertising and promotional materials without limitation.

6. If you decide to leave the tunnel during or before your assigned flight, the flight will be terminated, and the lost flight time will not be paid on account, as a refund or flight time.

7. If any part of this statement is not enforceable, illegal or invalid for any reason, this does not affect the other parts and the inapplicable or invalid words, illegal or phrase does not affect the rest of the parts.

8. This statement is subject to the Act and subject to the exclusive jurisdiction of the courts.